

Return Policy

Refund and cancellation rules for Trifecta HQ memberships purchased through Whop.

EFFECTIVE DATE	July 19, 2026
OPERATOR	Johnny Reyes, doing business as Trifecta HQ

1. Digital Membership

Trifecta HQ provides immediate or prompt access to digital membership services, educational content, private community features, and licensed indicators. There are no physical goods to return.

2. General No-Refund Rule

All purchases and subscription renewals are final and non-refundable, except for the limited exceptions below or where a refund is required by law.

Refunds are not provided for change of mind, dissatisfaction, non-use, forgetting to cancel, personal scheduling conflicts, failure to complete content, trading losses, funded-account losses, market conditions, or changes to features, schedules, platforms, or instructors.

3. Limited Exceptions

A refund or correction may be considered when:

- The same customer is clearly charged twice for the same membership period.
- A clear accidental duplicate or mistaken purchase is reported promptly and the account has not materially used the membership.
- Trifecta HQ is unable to provide the purchased access because of an issue within its reasonable control and does not restore access after a reasonable opportunity to resolve the issue.
- Whop, a payment partner, card network, or applicable law requires a refund, reversal, or correction.

4. Renewals and Cancellation

Monthly and quarterly subscriptions renew automatically until canceled. Cancellation must be completed through Whop before the next renewal date. Cancellation stops future charges but does not refund the current billing period. Access normally remains active until the end of the paid period.

Failure to notice a renewal, forgetting to cancel, or not using the membership does not qualify for a refund.

5. Third-Party and Technical Issues

Temporary outages, delays, compatibility issues, account restrictions, or service changes caused by Whop, Discord, TradingView, internet providers, exchanges, brokers, devices, or other third parties do not automatically qualify for a refund. Contact support so reasonable troubleshooting can be attempted.

6. How to Request Review

Send the purchase email, Whop order information, date, reason, and relevant evidence to the email below. Requests may also be submitted through Whop's available order or resolution tools. Approval is not guaranteed and may be subject to Whop's payment and dispute procedures.

7. Chargebacks

Before initiating a chargeback, contact Trifecta HQ or use Whop's resolution process. Fraudulent, abusive, or bad-faith chargebacks may result in immediate termination of all access and may be contested using access, usage, communication, and transaction records.

8. Mandatory Consumer Rights

Nothing in this Return Policy limits refund, cancellation, withdrawal, or consumer rights that cannot legally be waived. Where mandatory law gives you greater rights, that law controls.

Contact

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